Logo

Description automatically generated **Jessica Garber**

401 N US 31 Greenwood, IN 46060 / 317-213-9703 / [jgarber@connections-in.com](mailto:jgarber@connections-in.com)

**Education**

Indiana University, Bloomington, IN 47405

Bachelor of Science, Therapeutic Recreation

Internship: Bloomington Hospital Adult Psych Stress Center Unit

Certified Therapeutic Recreation Therapist 10/2014

Vincennes University, Vincennes, IN 47591

Associates of Science, Commercial Art and Design with Computer Graphics

**Employment Experience in Human Services**

Connections Case Management, LLC- Marketing Director (June 2020 to present)

* Responsible for navigation both internally as well as outside the organization with regard to community outreach, relationships, and resources.

Connections Case Management, LLC- Case Management Supervisor (May 2019 to June 2020)

* Responsible for supervision of 4-6 case managers, monthly 1:1 monitoring, and mentoring.

Connections Case Management, LLC- Case Manager (October 2017 to present)

The Columbus Organization- Case Manager (December 2015 to October 2016)

Unity of Indiana- Case Manager (December 2012 to October 2013)

IPMG- Case Manager (September 2006 to December 2012)

* Advocate for individuals with intellectual and developmental disabilities. Partner with resource organizations and team members. Assist individuals to navigate additional services to encourage waiver participants to obtain and maintain natural and community supports. Use Person Centered planning to develop and maintain the Individual Support Plan. Assist individuals to navigate their team meetings with their providers from multiple agencies, guardians, and family members. Coordinate paid and unpaid services for individuals to meet needs within budgetary constraints. Maintain electronic filing system of all client records and complete all state required documentation. Assure the clients’ basic health and safety needs are met, that the client was satisfied with the services they received and were making progress toward their desired goals.

Sycamore Services- Recreation Therapist (November 2014 to November 2015)

* Worked in collaboration with other members of the IDT, designed and implemented a recreational intervention plan tailored to each individual and his/her daily activities. Utilized the APIE standards, conducted a standardized assessment and developed a therapeutic program targeted towards each individual’s needs and identified goals.

CareStar of Indiana- Training and Development Coordinator (February 2014 to November 2014)

* Work for Medicaid Waiver program through CareStar, with the following waivers: CIH, FSW, A & D, and MFP. Assisting CareStar to develop FSW/CIH and MFP-CIH programs that were added this year. Receive incoming calls from Case Mangers with questions/issues, calls from potential clients/families wanting information about waiver services, complaints or issues with their case manager or services. Monitor multiple email accounts. Review applications, interview potential employees, follow up with references calls after interview. Enter new staff into multiple systems (Advocare and Insite). Provide training, support and review of written work to Case Managers. Provide support to Clinical Managers and State Director as needed.

**References**

Jennifer Disbro, Adult & Child/Director of Specialty Services

317-452-5454

[jdisbro@adultandchild.org](mailto:jdisbro@adultandchild.org)

Michele Jones, Advocacy Links/Case Management Supervisor

765-268-2601

[michele.jones@advocacy-links.com](mailto:michele.jones@advocacy-links.com)